



Wholesale Distributor Notification - Safety Recall Notice Consumer Product Safety Commission

July 13, 2023

To: All Green Mountain Wholesale Distributors – Cease to Sell Notification

ECR International in cooperation with the Consumer Product Safety Commission is voluntarily recalling approximately 133 Green Mountain GMGW-K series boilers. GMGW-060K thru GMGW-235K models manufactured between December 5th 2022 and January 24th 2023 within the serial number range 392201653s to 402202686s, and 012301924s to 012301961s may be affected. These boilers may potentially be missing the Flue Inspection Cover Plate located on the top of the boiler's flue collector. A missing cover plate was discovered during a routine service call. Not all GMGW-K boilers are impacted. ECR will provide you with a list by Model & Serial Number of any boiler which may have been shipped without the necessary cover plate.

Hazard: The boiler can emit flue gases creating a carbon monoxide hazard. ECR International has received no reports of carbon monoxide leaks or incidences related to this issue, and no injuries or deaths have been reported.

GMGW-K Boilers Currently In Your Inventory:

We require that you cease selling the GMGW-K boilers that are in your current inventory and segregate those boilers until they can be inspected to verify that they have the necessary cover plate in place. An ECR Representative will be contacting you to make the necessary arrangements to visit your wholesale location(s) to inspect your inventory of GMGW-K boilers. The inspection process can be accomplished by viewing the back of the crated boiler to determine if the cover plate is properly affixed. Boilers that are found to be missing the Flue Inspection Cover Plate will be returned to ECR International for repair.

Serial Number List:

A list of potentially impacted boilers that you have purchased is included.

Safety Inspection:

– Crated Boiler:

Check back of boiler. Lift plastic covering or view through plastic with a flashlight. Verify if cover plate is in place.



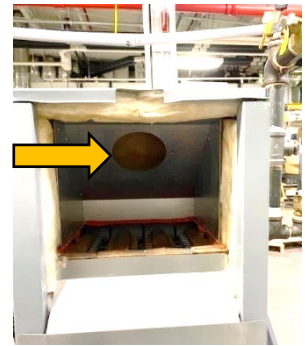
Back of Crated Boiler



Cover Plate Installed



Cover Plate Installed



No Cover Plate

Boilers That Have Already Been Sold:

Boilers with serial numbers that are on the list and which you have already sold are required to be inspected to verify the cover plate is properly affixed.

Pending approval from the Consumer Product Safety Commission (CSPC) ECR International in a separate communication will provide to you the following:

1. Recall Bulletin
2. Field Repair Kit Instructions detailing the field fix procedures.
3. Sample of the Response Card that will be included with each Field Repair Kit. This card is used by the installer to receive labor reimbursement for the inspection and installation of the kit if necessary. It is extremely important that the installer communicate back to ECR that the boiler has been inspected and if necessary, the Field Repair Kit has been installed.

We ask for your assistance in inspecting your inventory so that we may quickly determine the status of your current inventory. Once inspected and confirmed those boilers with the cover plate can continue to be sold as they are not impacted.

We apologize for this inconvenience and due to the safety recall we ask for your cooperation in locating any potentially impacted units, either already installed or still within your inventory. If you have any questions, please feel free to contact our Customer Service Department at our designated toll-free Hot Line, 1-800-241-5501.

Peter Desens
Director of Technical Affairs